



Our new 4-bin waste service

Frequently asked questions for businesses

My business has a Council waste service, will we get new bins?

Businesses that pay the waste charge and use Council's waste service will receive a new purple-lidded glass recycling bin and a larger 240 litre mixed recycling bin. The larger bin will become the standard size for mixed recycling. Mixed recycling bins will be collected every 2 weeks, instead of weekly.

What if we already have a 240 litre yellow-lidded recycling bin?

You will keep the bin you have. We won't deliver a new 240 litre mixed recycling bin to your business. If you find you need more space for your recycling once the service changes to fortnightly collections, you will be able to order a second 120 litre mixed recycling bin from August 2023.

The maximum recycling capacity you can get is 360 litres per fortnight. There is a higher waste charge for larger or additional bins.

Is the glass recycling bin optional?

You cannot opt-out of using the glass recycling service because glass will no longer be accepted in the yellow-lidded mixed recycling bin.

As a business, you can choose to have a glass recycling bin or take your glass bottles and jars to a glass recycling drop-off point if one is located nearby.

Is the food and garden organics bin optional?

Yes, your business can choose to opt-in to the food and garden organics service to turn your food and garden waste into compost. A kitchen caddy will be delivered with your new bin.

You can also choose not to have a food and garden organics bin if your business does not have food and garden waste.

Will this cost us more?

There will be an increase in the waste charge paid by ratepayers to cover the costs of the new glass recycling service, expanded food and garden organics service, and the increasing landfill levy.

We know that keeping costs low is important to the community, so we will be working hard to manage the impact of the increase on ratepayers. More information about next year's waste charge will be sent to ratepayers in April/May.

What do we do when our new bins arrive?

Your new bins will have a small sticker on the side with your business address printed on it. Please take your bin onto the property once it has been delivered. You can use your mixed recycling and food and garden organics bins straight away. Glass recycling bins will be collected from 1 July 2023.

Can we get different bin sizes?

Yes, from August 2023 you can change the size of your bins. This will affect your waste charge. Smaller bins cost less and larger bins cost more.

The available bin sizes for each waste stream are:

- General rubbish 80L, 120L or 240L
- Food and garden organics 120L or 240L
- Mixed recycling 120L, 240L or 360L (1x240L + 1x120L bin)
- Glass recycling 120L or 240L (2x120L bins)

The standard service does not meet our business needs, what options do we have?

Our kerbside waste service is primarily designed for households. If our standard kerbside service does not meet the needs of your business, you can choose to use our Commercial Plus service or engage a private waste contractor.

More information

If you can't find the answer to your question here, please visit: merri-bek.vic.gov.au/bins, email: wasteprojects@merri-bek.vic.gov.au or call: 9240 1111